



## Windfall Architectural Products

### 1 Year Warranty

**Our future is based on your satisfaction.**

**We take great care to ensure you are happy with our craftsmanship.**

**Windfall products are warranted for 1 year for workmanship and finish quality.**

Windfall warrants our products will meet the standards outlined in our product specification sheets with regard to species, character, dimensions, moisture grade and finish.

Windfall will, at our option, repair or replace any pieces that fail to meet these standards. Windfall reserves the right to review and determine the cause of failure prior to Warranty action. Transportation for the purpose of return of products to Windfall will be the responsibility of the purchaser unless otherwise arranged with Windfall.

If there are any questions regarding specification or defects prior to installation – **DO NOT INSTALL.** Instead, contact your Windfall Sales Representative or the Windfall office (360) 352-2250 for immediate assistance. Once installed, the material is understood to be accepted and deemed suitable by the customer, and our 1 Year Warranty goes into effect.

Exclusions:

1. Changes in the wood due to improper storage, handling, acclimation, or installation. This includes cracks, checks, and color variations, as well as changes to the shape or dimension of the wood by any cause other than the manufacturing or inherent character of the wood.
2. Marks, dents, scratches, dings in wood surfaces or finish caused by improper use as well as normal wear and tear.
3. The normal wearing of the finish, including removal from scuffing, rubbing or abrasion and a reduction of sheen or gloss level of the finish.
4. Finishes applied by a third party, including re-surfacing or re-coating.